

Delaney Triplett

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CAREER PROFILE

Former Sales Manager with over 10 years of experience in digital media and customer service for Fortune 500 companies in financial services and healthcare sectors.

CURRENTLY WORKING ON MY TEXAS TEACHER CERTIFICATION VIA 'TEACHWORTHY'
ELAR 4-8: PASSED
STR: PASSED

WORK EXPERIENCE

PARKING MANAGEMENT COMPANY, VALET; DALLAS, TEXAS – MAR. 2022 - JUNE.2024

Overnight Valet manager for the Renaissance Dallas Hotel and Omni at Las Colinas. Assisting to guest needs and ensuring that their vehicle is safe and readily available during their stay. Provided as bell hop and overnight security whenever the time was appropriate.

DENVER MATTRESS, SALES MANAGER; SPRINGDALE, AR – NOV. 2020 - MAR. 2022

Guided customers to their find unique sleep system by using marketing and business development techniques. Leading my regions monthly average in sales by focusing on quality of sleep for each individual per household.

WALMART CORPORATE, DIGITAL ASSETS; BENTONVILLE, AR – NOV. 2018 - NOV. 2020

Monitored refrigeration levels in all of Walmart's store locations in Canada and the United States. Identified and responded via problem solving to any refrigeration, HVAC, and lighting problems while coordinating service with on-site technicians, store associates, and third parties where needed.

CBS, TV NEWS PHOTOJOURNALIST; SPRINGDALE, AR – MAY. 2018 - MAR. 2020

Traveled to interview and articulate stories while coordinating with a reporter for daily news updates both locally and nationally. Photographed news events, both live and digital file, for news programs.

CUSTOMER SERVICE REP, ARVEST BANK; FORT SMITH, AR – MAY. 2014 - MAY. 2018

Gave internal and external customer service by displaying sincere, outgoing, aggressive friendliness. Completed all financial transactions to meet customer needs.

EDUCATION

University of Arkansas – BA Communications & Political Science 2014 - 2017

SKILLS

- Proficient in Microsoft Office, Google, and Apple Suite with over 10 years of use.
- Experience in communication and collaboration tools such as Slack, Skype, Zoom.
- Over 10 years of video editing, production, and journalism.
- Over 10 years of customer service both digital and personal.